

To be considered for this position candidates must submit a resume, which includes applicable work experience and any applicable education to **Chiaki Kako** (ckako@mazaklaser.com) and **Garrett Peterson** (gpeterson@mazaklaser.com).

CAREER OPPORTUNITY

JOB TITLE - Software Technician/Engineer

Duties and Responsibilities

The Software Technician/Engineer in the Applications department is a software expert who is responsible for operational customer support as well as technical support to our sales staff. Customer support duties include teaching software training classes both at Mazak and the customer's facility, and customer phone support. Sales support duties include conducting software demonstrations for customer visits and trade shows, and processing time studies for potential new customers.

Skills/Knowledge

The Software Technician/Engineer requires the following knowledge and skills:

- Good communication skills, both verbal and written as well as the ability to conduct presentations to small to mid-size groups.
- General understanding of mechanical blueprints, CAD/CAM programming, and preferably two years of CNC machine operation.
- Knowledge of Microsoft Office Suite (Word, Excel, Outlook, PP)
- Ability to work independently and unsupervised both at Mazak and remote customer locations.
- Knowledge of sheet metal fabrication

Conditions

The Software Technician/Engineer is a full-time position requiring occasional overtime. This position reports to a Software Supervisor.

Education/Experience

A two-year technical degree in Lasers, Electronics, Robotics, Manufacturing or similar is required. A four-year degree in an engineering or science program is preferred. A minimum of 3 years of experience working with CNC controlled manufacturing equipment is required, preferably lasers