Software Engineer

Mazak Optonics, a world leader in industrial laser cutting technology, is looking for an Automation Engineer interested in advancing their career.

The successful candidate will execute software demonstrations, testing, training and updates. Provide assistance/guidance as necessary to resolve machine and/or customer issues in order to meet or exceed customer expectations. Ensure overall customer satisfaction; strive to achieve customer loyalty in order to acquire repeat business.

Responsibilities

- Participate in customer visits to demonstrate programming and interface with customer machine applications during visits

- Assist in the proposal, demonstration and implementation of Mazak iSMART Factory hardware and software solutions including at customer factory locations

- Provide customer support for 2D/3D programming systems

- Participate in trade shows, TechnologyDays and open houses as needed

- Prepare 2D/3D machine cutting time study requests • Work with Applications Engineers to test new software releases on machines as they become available

- Create/update manuals and procedures for customers as needed

- Conduct 2D/3D software training (in-house and at customer facilities)

- Audio/Visual setup/maintenance for Technology Center

- Assist in miscellaneous projects as needed

Competencies and qualifications

- Associates Degree or equivalent work experience in area of CAD/CAM, electronics, laser or electro/optical disciplines.

- Ability to read and comprehend technical information as presented in manuals or in electronic media.

- Experience and ability to read/understand blueprint representations and apply provided information.

- Prior use of CAD/CAM software for programming test and customer parts

- Requires the ability to travel with valid driver's license and passport

Starting salary is commensurate with experience. Mazak offers a highly competitive benefits' package including 401K, health, dental, vision, and life insurance and paid time off. In order to be considered for this position candidates must submit a cover letter and resume electronically to hiring@mazaklaser.com.